



Illuminate Care Group

Staffing Levels

REGULATIONS AND STANDARDS

[Leadership and Management Standard](#)

The Registered Service Manager should plan staffing levels in the homes to ensure that they meet the needs of young people and can respond flexibly to unexpected events or opportunities. Staffing structures should promote continuity of care from the young persons perspective. If young people complain or give a view on how the staffing structure could be improved to promote the best care for them, appropriate action should be taken.

Contingency plans should be prepared in the event of a shortfall in staffing levels. If it is likely that there might only be one member of staff on duty at any time the manager should make a formal assessment of the implications for young people's support, including any likely risks. This assessment should be recorded and available for inspection by Ofsted and placing authorities.