

Website Policy

1. Introduction

This website is operated by **Illuminate Care Group**. By accessing or using our website, you agree to comply with the terms of this Website Policy. We are committed to ensuring that your privacy is protected, your experience is secure, and your access to information is inclusive and transparent.

2. Privacy and Data Protection

We are committed to protecting your personal data in accordance with the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

- We do not collect personal information unless you provide it voluntarily (e.g. through a contact form or email).
- Any personal data submitted to us will be processed securely and only used for the purposes for which it was provided.
- We do not share your data with third parties unless required by law or with your explicit consent.

Please refer to our **Privacy Notice** for further details on how we manage personal data.

3. Cookies

Our website may use cookies to improve your browsing experience. Cookies are small data files stored on your device that help us understand how users interact with our website.

- You can accept or decline cookies through your browser settings.
- Essential cookies are necessary for the functioning of the site.
- Analytical cookies may be used to collect anonymous visitor data to help us improve our services.

Please see our **Cookie Policy** for more details.

4. Accessibility

We strive to ensure that our website is accessible to all users, including those with disabilities. Our content aims to comply with **Web Content Accessibility Guidelines (WCAG) 2.1**.

If you encounter any issues accessing content or need the information in a different format, please contact us at:

 **Office@illuminatecaregroup.co.uk**

5. Content Accuracy and Updates

We make every effort to ensure the content on our website is accurate, up to date, and relevant. However:

- We may change or update information without notice.
- Illuminate Care Group is not liable for any direct or indirect loss arising from the use of, or reliance on, this website or its contents.

6. External Links

This website may contain links to third-party websites for your convenience. These links do not signify that we endorse those websites. We have no control over the content, policies, or security of external sites.

7. Intellectual Property

All text, logos, images, and content on this website are the property of Illuminate Care Group unless otherwise stated. Unauthorised use or reproduction of any part of this site is prohibited without prior written consent.

8. Contact Us

If you have any questions about this Website Policy or wish to request further information, please contact:

Illuminate Care Group

 **office@illuminatecaregroup.co.uk**

 **www.illuminatecaregroup.co.uk**