



43 High Street Children's Guide

Pictures of our Home



Management in our home

Emma Harrison – Registered Manager



Tammy Jackson – Deputy Manager



Adults who will care for you



Amanda Vine



Callumn Robb



Kacey Steel



Kayley Hillman



Lauren Fletcher



Ursula Cowling



Julian Ward



Poppy Herring

Education

We want to help you feel safe and supported.

We will attend any meetings with you and attend celebrations if you wish.



All Children who live in our home will have an education setting to go to.

We will ensure that you have everything you need including, books, uniform and a way to get to school

Seeing those who are important to you:

Your important people are important to us too!



We will work with you and your social worker to agree who you want
to stay connected with and how often this can happen.

Creating lifelong memories are important to us and we will do what we can to support you!

Food



We love baking and cooking in our home, we would love you to get involved with the menu planning, food shopping, cooking and baking.

You are free to help yourself and eat what you are most comfortable with.

We would love you to sit with us at the table when you are ready.

You will get to choose your snacks when we order the food shopping.

Money

We know that you will want to know about your pocket money, hobbies and activities and clothing etc.

All of this will be talked about in your planning meeting so that we know what you will need.

You will get pocket money every Saturday!

We will ensure that you have lots of choice about what you would like to do, for example, holidays, hobbies, days out and clothes.

We want to make sure you do all the fun things!!



Activities and Hobbies

Having fun is what we like to do most!

Helping you to choose how you spend your spare time is important to us.

We hope that you will be able to get some things ticked off your bucket list.

We want you to have lots of choice and to be able to push yourself to try new things whilst you are here with us.



Wi-Fi and Phones



In our home we have Wi-Fi that you can use with your devices

We do have some rules when you are using your devices to keep you and your friends safe.

We like you to have a phone so that we can stay connected and you can stay connected with family and friends.

Smoking

We do not allow smoking of anything in our home, if you do smoke or Vape then we will do everything we can to support you and help you quit, If you want to continue then we ask that you do so outside, but not inside your home.

Alcohol and drugs are also something that we do not allow in your home, we hope that we can help you with both so you can lead a happier and healthier lifestyle.



Pets



We know how important pets are here and we want you to have opportunity to take care of a pet.

The adults who care for you may bring in their dogs.

We might even get some chickens!

What do you need to do if your unhappy or sad

We know from time-to-time things won't go to plan, things can change and that's ok!

We want you to be able to talk to the adults who are in the home, but sometimes this may be difficult, there are always other people you can talk to like your social worker, you can ask for an advocate to help you speak up.



Equality and Diversity

Each month we like to celebrate different cultures by trying something new, this could be new foods or learning something that happens in another culture.

We support the rights of LGBTQ+, Children, parents and staff will keep you safe and you will be treated fairly and equal. We will support you and provide you with access to information and services that will allow you to develop your knowledge.



People who you can Contact

1. The Adults who care for you.
2. Family and Friends.
3. Nicola Ward – Responsible individual
Nicola.ward@illuminatecaregroup.co.uk
4. Rob Wardle – Complaints Manager
Rob@illuminatecaregroup.co.uk
5. Your Social Worker



You can also contact

Children's Commissioner

Email: Info.request@childrenscommissioner.gov.uk

Telephone: 02077838330

NYAS

Email: Help@nyas.net

Telephone: 08088081001

Ofsted

Email: enquiries@ofsted.gov.uk

Telephone: 0300 123 1231





Thank you

Please if you have any questions then please let an adult know and we will help and support you.